# FINANCIAL STATEMENTS 2015

Stockmann Group | 18 February 2016





# YEAR 2015: GOOD PROGRESS IN STRATEGY EXECUTION

#### **Q4 KEY HIGHLIGHTS**

**Gross margin** 



Operating result excl. non-recurring items, EUR mill.



Reported operating result, EUR mill.

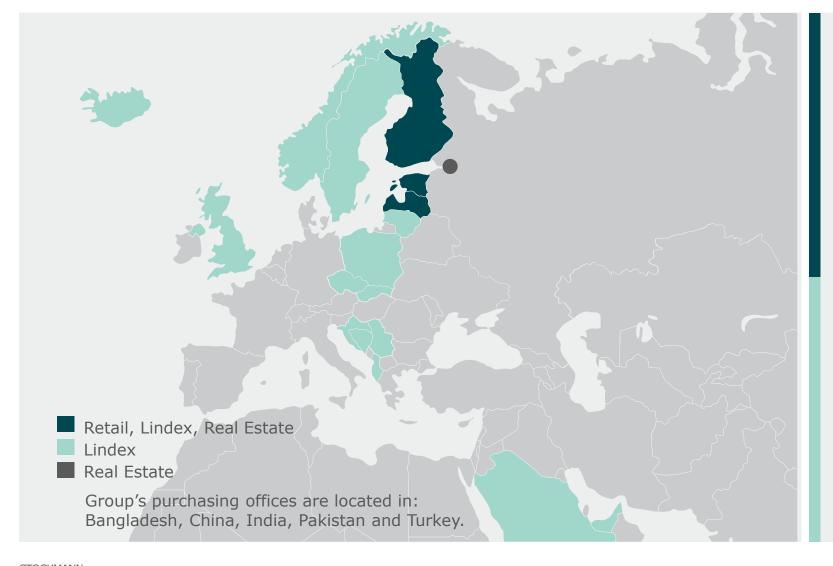


- Focus on core businesses and turnaround in profitability
- Withdrawing from non-core businesses taken place with speed
  - Russian department store business, Seppälä, Academic Bookstore, loss-making product areas (e.g. electronics)
  - Divestments generated significant one-time losses: Russia EUR 78.5 million,
     Seppälä EUR 30.2 million (2014 and 2015)
- Gross margin significantly up
- Operating costs declined by EUR 86.4 million in 2015, although savings from the efficiency programme mainly visible from 2016 onwards
- Operating result up in continuing operations
- All-time high Christmas sales for Lindex operating profit up 72% in Q4
- Over 15 000 sqm released from own retail operations, which improves operating cash flow
- Inventories down year-on-year

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# STOCKMANN GROUP IN BRIEF

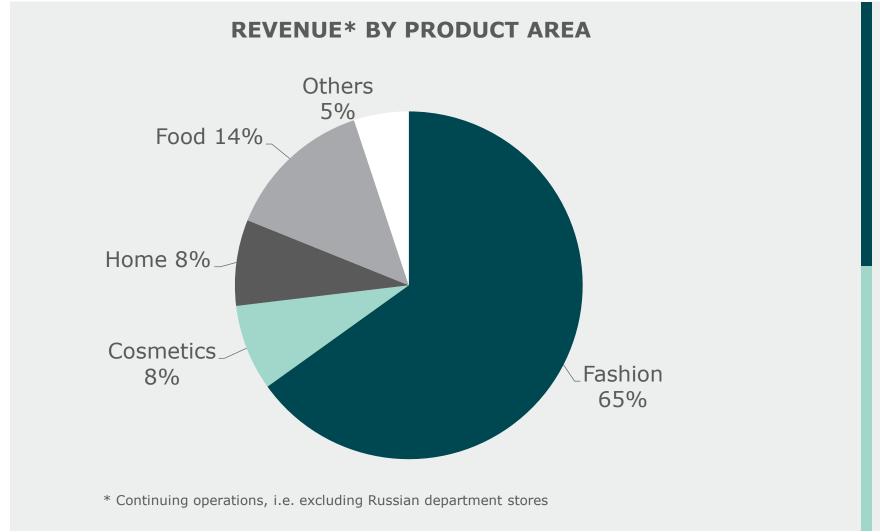


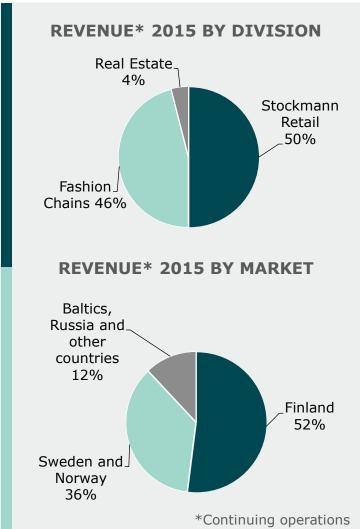
- Revenue\* in 2015:
   EUR 1 435 million
- 9 department stores
   in 3 countries
- 5 real estate properties in 4 countries
- 487 Lindex stores in 19 countries
- Stockmann, Lindex and Hobby Hall online stores
- Personnel\* (year-end):9 734
- Shareholders (year-end):52 415

\*Continuing operations



# FOCUS ON FASHION, COSMETICS, HOME AND FOOD

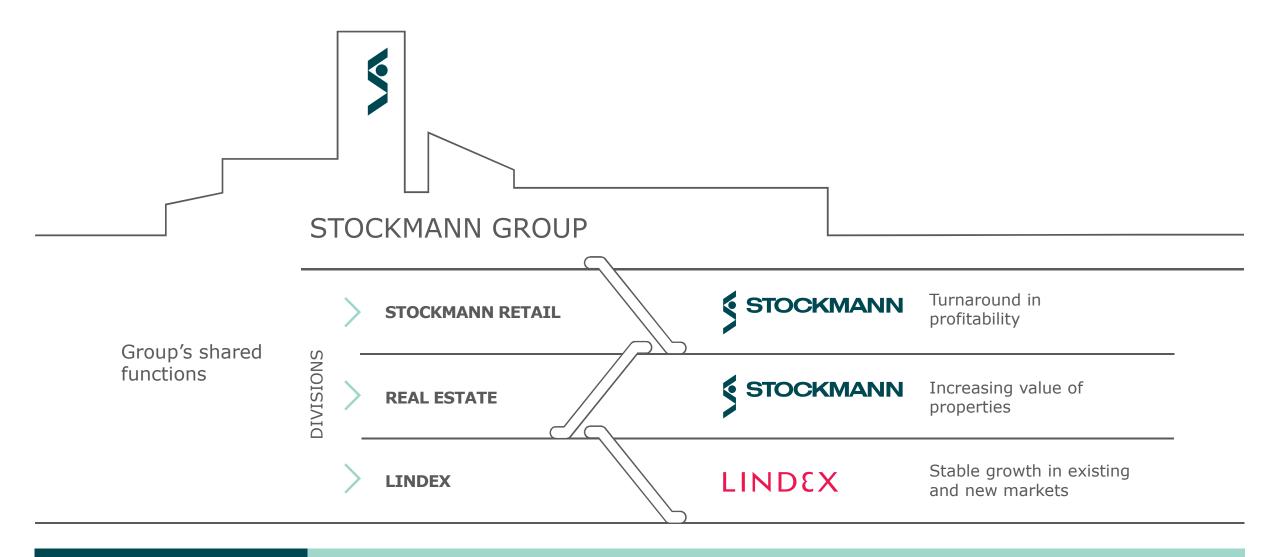




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# NEW OPERATING STRUCTURE AS OF 1 JANUARY 2015



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# FOCUSING ON THE KEY BUSINESSES





# OUR NEW STRATEGY IN BRIEF

Stockmann Retail, Real Estate and Lindex will focus on customer experience and efficiency in all operations.

Creating inspirational shopping experiences



#### **CUSTOMER**

"Every day is a new opening"

– focus on providing

a top-notch shopping
experience and increasing sales



#### **EFFICIENCY**

"Every square metre
to be profitable"
– efficient use of retail space,
optimal store network and
effective support functions

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# MARKET ENVIRONMENT AND OUTLOOK FOR 2016

- Economic situation remains uncertain in **Finland**: slow GDP growth, low consumer purchasing power
- Relatively stable development expected in **Sweden, Norway** and the **Baltic** countries: somewhat higher GDP growth, competition increasing in the Baltics
- Weak outlook for Russia which may have a negative impact on rental income in Stockmann's Russian real estate operations
- Stockmann Group's revenue for 2016 is expected to be down on 2015 due to on-going strategic actions in order to improve profitability
- The **operating result** excluding non-recurring items is expected to be slightly positive in 2016.
  - Due to normal seasonal variation, the first-quarter operating result will be significantly negative
  - Capital expenditure estimated to be approximately EUR 60-65 million which is on a par with the estimated depreciation for 2016



# STOCKMANN GROUP IN 2015



# RUSSIAN RETAIL AS DISCONTINUED OPERATIONS

- Stockmann sold its Russian subsidiary AO Stockmann to Reviva Holdings Limited as of 1 February 2016
  - 7 Russian department stores, warehouse, outlet, administration, inventories and personnel
  - Purchase price EUR 5 million and transfer of significant lease liabilities
  - EUR 78.5 million booked as non-recurring costs for Q4 2015
- Department store operations in Russia classified as discontinued operations in 2015 income statement
  - Result for 2015 in discontinued operations EUR -86.1 million
- Reviva became the anchor tenant of Nevsky Centre with a longterm rental agreement as of 1 February 2016
  - Nevsky Centre classified as an investment property in accordance with IAS 40
  - Investment properties are not depreciated, but gains or losses due to changes in fair value recognized through profit and loss
- Requires increased cost efficiency in the support functions in Finland, as Russia does not pay internal charges for shared operations anymore

#### **SEGMENTS**

- Stockmann Retail:
   Stockmann department
   store, online store and
   Hobby Hall
- Real Estate:
   properties in Helsinki,
   St Petersburg, Tallinn
   and Riga as well as
   sub-leased premises
- Lindex (earlier Fashion Chains): fashion stores and online store

#### **MARKET AREAS**

- Finland
- Sweden & Norway
- Baltics, Russia and other countries



# GROUP'S FINANCIAL PERFORMANCE\* IN Q4 2015

- Revenue EUR 420.0 million (EUR 476.3 million)
  - Up 1.1% in continuing product areas and businesses
- **Gross margin** 51.0% (45.9%)
  - Fewer price-driven campaigns, withdrawal from the low-margin product areas in department stores and the divestment of Seppälä
- **Operating costs** excl. non-recurring items down EUR 27.1 million, to EUR 176.2 million (EUR 203.3 million)
  - Decline due to cost savings measures in all divisions and divestment of Seppälä
  - Non-recurring costs in operating costs EUR 14.2 million (EUR 27.8 million)
- **EBITDA** excl. non-recurring items EUR 37.1 million (EUR 22.0 million)
- Depreciation EUR 19.4 million (EUR 14.6 million)
  - Increase due to fair value calculation of properties
- Operating result excl. non-recurring items EUR 18.5 million (EUR 11.2 million)
  - Improved result for Lindex and Stockmann Retail
  - Reported operating result EUR 4.3 million (EUR -28.1 million)

\* Continuing operations





# GROUP'S FINANCIAL PERFORMANCE\* IN 2015

#### **Gross margin**



**1** 50.6%

(48.6%)

**Operating result** excl. non-recurring items, EUR mill.



**1** -28.5

(-37.8)

Reported operating result, EUR mill.



1 - 52.5

(-77.2)

- **Market development** for fashion: Finland -7.7% and Sweden +2.0%
- **Revenue** EUR 1 434.8 million (EUR 1 605.5 million)
  - Down 1.3% in continuing product areas and businesses
  - Down 3.1% in Finland, up 0.3% in international operations
- **Operating costs** excl. non-recurring items down by EUR 86.4 million, to EUR 682.2 million (EUR 768.6 million)
  - Non-recurring items in operating costs EUR 24.0 million (EUR 29.0 million), due to e.g. Seppälä, Academic Bookstore and restructuring costs
- **EBITDA** excl. non-recurring items EUR 43.4 million (EUR 18.1 million)
  - Depreciation EUR 71.9 million (EUR 59.8 million)
- **Result for 2015** excl. non-recurring items EUR -43.0 million (EUR -60.3 million)
  - Non-recurring items in taxes and financial costs EUR 21.8 million, mostly due to tax reassessment decisions
  - Reported result EUR -88.9 million (EUR -96.7 million)
  - Net result EUR -175.0 million (EUR -99.8 million), including a loss of EUR -86.1 million from discontinued operations

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\* Continuing operations, except net result for 2015

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# **KEY FIGURES IN 2015**

		Q4/2015	Q4/2014	1-12/2015	1-12/2014
Equity ratio*	%			46.1	39.3
Gearing*	%			72.1	105.4
Net financial costs	EUR mill.	7.2	5.4	21.2	23.3
Earnings per share, continuing operations, excluding NRI	EUR	0.23	-0.06	-0.60	-0.84
Net earnings per share, including discontinued operations	EUR	-1.26	-0.53	-2.43	-1.39
Cash flow from operating activities	EUR mill.	97.0	116.9	17.2	29.6
Inventories	EUR mill.			170.8	239.3
Capital expenditure	EUR mill.	16.5	11.1	53.4	53.8
Depreciation*	EUR mill.	19.4	14.6	71.9	59.8
Property, plant and equipment*	EUR mill.			1 016.2	590.5
Balance sheet total*	EUR mill.			2 237.9	1 936.5

As of 1 January 2015, real estate properties have been measured at fair values, and the fair values are depreciated during the financial. This impacts several key figures marked with \*. The revaluation is not applied retrospectively for 2014.

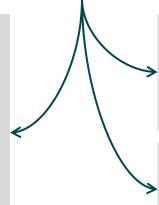


# FIRST EFFECTS OF THE EFFICIENCY PROGRAMME ARE VISIBLE

#### Annual cost savings of EUR 50 million targeted from 2016 in stages

# Simplified processes and streamlined support functions

- Nearly 200 jobs reduced in Finland in 2015; in total up to 260 in 2015-2016
- Savings in non-FTE costs, e.g. indirect procurement
- Reduced office costs at Lindex headquarters, store closings in Russia 2015–2016



#### **Improved cooperation with suppliers**

- Reviewing brand mix and renegotiations terms with key suppliers
- Improved gross margin, decline in inventories

#### Releasing own retail space

- Over 15 000 sqm released during 2015
- Reducing operating costs, mainly rents

#### Further cost savings to be achieved in 2016 and 2017:

# **Divestment of Russian department stores Department store closure in Oulu in 2017**

Reduced operating costs (personnel, rents)



#### New distribution centre in 2016

Annual cost savings of EUR 5.5 million due to reduced personnel, rental and transport costs

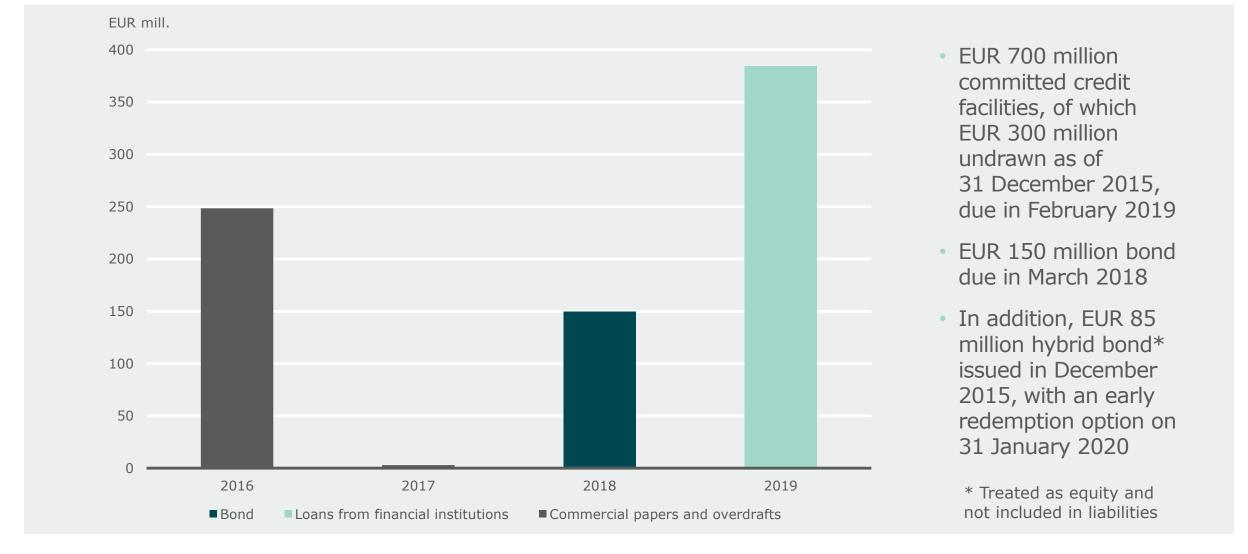
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Depreciation up EUR 2 million annually

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### MATURITY STRUCTURE OF INTEREST-BEARING LIABILITIES



# STOCKMANN RETAIL



# CUSTOMER FOCUS AND EFFICIENCY IN STOCKMANN RETAIL

Focus on **fashion**, **cosmetics**, **food and home** products.

Multichannel operations in 9 **department stores** and **online store**, which will be renewed during 2016.

Improving **customer service**, selection and loyal customer benefits.

Investments in store milieus and digital tools, in order to offer inspirational shopping experiences.



#### **CUSTOMER**

Revising brand mix and the number of suppliers, increasing seasonal products, pop ups and events

Introducing new digital tools to improve customer service, e.g. sales tablets and digital fitting rooms

Major renovations in Helsinki city centre in 2016, new store to Tapiola in 2017



#### **EFFICIENCY**

- New highly automated distribution centre will start operations from April 2016 onwards
- Increasing retail space efficiency: over
   15 000 sqm released in 2015
- Cost savings and streamlined processes in support functions; operating costs down EUR 24 million in 2015

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# FINANCIAL PERFORMANCE IN Q4 2015

- Revenue down 4.1% in continuing product areas
  - Increased market share in fashion, cosmetics and home textiles in Finland
  - In food, the market share has declined
  - Successful Crazy Days campaign in October but Christmas season lower with fewer price driven campaigns than in 2014
- **Gross margin** 39.2% (34.6%)
  - Discontinuing low-margin electronics product area
  - Fewer price driven campaigns
  - Lower inventories in season sale
- Operating costs down by EUR 12.6 million, to EUR 89.9 million
- Operating result EUR 0.4 million (EUR -2.9 million)
- **Inventories** down EUR 25.1 million year-on-year
- Operating result 2015 EUR -68.6 million (EUR -62.3 million), excluding non-recurring items and discontinued operations
  - Reported operating result EUR -72.9 million (EUR -63.5 million)
- Capital expenditure 2015 EUR 25.8 million (EUR 27.2 million)





# AIMING AT TOP-NOTCH MULTICHANNEL SHOPPING EXPERIENCES







# **OUR PROPERTIES**

#### **Key figures**

Gross leasable area (GLA) 144 000 sqm, of which 42% in Finland

Occupancy rate, year-end, 98.5%



Helsinki flagship building Occupancy rate 99.7 GLA 51 000



Book Building, Helsinki Occupancy rate 94.6 GLA 9 000



Nevsky Centre, St Petersburg Occupancy rate 96.9 GLA 46 000



Tallinn department store building Occupancy rate 99.6 GIA 22 000



Riga department store building Occupancy rate 100.0 GLA 16 000

Fair value of properties, **EUR mill.** 

918.2



(1.1.2015: 908.3)

**Usage by external tenants** 31 December 2015



(1.1.2015: 26%)

After divestment of Russian department stores, 1 February 2016:



# FINANCIAL PERFORMANCE IN Q4 2015

- Revenue EUR 14.8 million (EUR 15.0 million)
- Average monthly rent EUR 31.78 per sqm in own properties
- Net operating income from own properties EUR 9.1 million (EUR 11.4 million)
- Operating profit EUR 1.7 million (EUR 3.9 million)
  - Change in allocation of maintenance expenses, done in Q4 for the full year

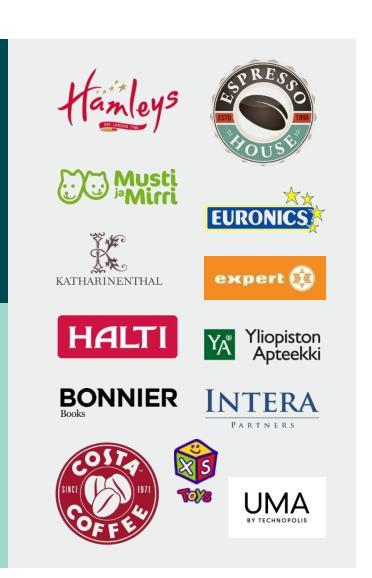
- Net rental yield 2015 5.0 per cent
- Operating result 2015 EUR 16.3 million (EUR 15.9 million)
- Capital expenditure 2015 EUR 4.8 million (EUR 1.7 million)





# NEW TENANTS IN 2015 AND 2016

- **Expert** in Helsinki and Turku (Q2), Tampere (Q3)
- **Euronics** in Tallinn and Riga (Q3)
- **Bonnier/Academic Bookstore** in Helsinki, Tampere, Itis and Jumbo; in Turku and Tapiola lease agreements transferred to Bonnier (Q4)
- Hamleys, Halti, Musti ja Mirri and Espresso House in Helsinki (Q4)
- Pharmacy Syke in Tampere
- Costa Coffee in Riga (Q2) and Katharinenthal café in Tallinn (Q4)
- University Pharmacy in Tallinn (2016)
- Intera Partners in Bookhouse office premises in Helsinki (2016)
- Technopolis UMA workspace in Bookhouse in Helsinki (2016)
- XS Toys in Tallinn and Riga (2016)
- In total over 15 000 sqm released from Stockmann Retail in 2015, of which over 10 000 sqm transferred to tenants in own properties





# OPERATIONS CONTINUE IN NEVSKY CENTRE

- Opened in the heart of St Petersburg in November 2010
- Over 90 tenants, of which 37 contracts signed or renegotiated in 2015
- New anchor tenant Reviva with a long-term rental agreement
- New brands e.g. InWear/Matinique, InvidiaUomo, Conte of Florence









# A WORLD-CLASS FASHION BRAND

- Best sales ever in Q4 and significantly increased full-year profitability
- Children's wear best performing business area with greater visibility in communication
- Stable growth in existing and new markets in 2015
  - Entered the UK market in March
  - New franchising countries Kosovo and Albania
  - Store portfolio strengthened
- Successful strategic priorities and actions for increased profitability
  - Increased customer focus: successful autumn and Christmas campaigns with greater focus on product and price
  - Tight cost control particularly in office costs
  - Closing down our operations in Russia according to plan
  - Phase out of LXM Lindex man collection
- Launch of Lindex Beauty own cosmetic label
- Bra-volution campaign with Lindex employees
- Pink Ribbon campaign resulted in EUR 1.3 million in donations to the fight against breast cancer





# FINANCIAL PERFORMANCE IN Q4 2015

- **Revenue** up 6% in EUR or 7.6% in local currencies
  - Comparable revenue up 7.2%
  - All markets except Russia improved sales in comparable stores
  - Increased market share in Sweden and in Finland
- **Gross margin** 62.6% (61.4%)
  - Less markdowns and changes in product mix and pricing
- Operating costs on a par with 2014
  - Includes closing costs for stores in Russia
  - Good cost efficiency in office and marketing costs
- Operating profit EUR 21.3 million (EUR 12.3 million)
- Inventories slightly up at year-end
- Operating result 2015 EUR 44.6 million (EUR 30.8 million)
- Capital expenditure 2015 EUR 21.9 million (EUR 21.4 million)





# GROWTH THROUGH OWN AND FRANCHISING STORES



- In total 487 stores in 19
   countries at year-end, of which
   37 franchising stores in 8 countries
  - 17 new stores in 2015
  - 21 closed stores in 2015, of which 9 in Russia
- New market opening in the UK: first store opened in Q1 and second in Q4 2015
- Growing franchising business with two new markets in 2015: Kosovo (Q1) and Albania (Q4)
- Target for 2016: Total number of stores to decline
  - In Russia, remaining 10 stores will be closed by summer 2016

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# LINDEX IN 2016: WE MAKE FASHION FEEL GOOD

- Clear focus on sales growth with customer in mind and continued good cost control
- Further focus and investment in the digital development of our business
- Enhanced shopping experience throughout the customer journey





# FURTHER INFORMATION: www.stockmanngroup.com investor.relations@stockmann.com

